

Amazon.com Scam Hits Holiday Shoppers

Just in time for the holidays, crooks have come up with a credible-looking way to scam online shoppers.

How it Works:

- You get an e-mail that appears to be from Amazon.com stating your recent order cannot be shipped.
- Claiming a problem with processing, the e-mail informs you that you won't be able to access your account or place orders with Amazon until you confirm your information.
- A "click here" link leads to an authentic-looking Amazon web page to confirm your name, address and credit card information.
- After entering the information and clicking on a "save and continue" button, you are redirected to Amazon's actual website.

What You Should Know:

- The scam e-mail subject line will say **"Your Amazon.com order cannot be shipped."**
- If the "from" line in the e-mail contains an Internet Service Provider other than @amazon.com, the e-mail is not from Amazon.

What You Should Do:

- If you get an e-mail like this from Amazon (or any other online retailer), don't click on the link!
- If you've recently ordered from Amazon and are concerned about missing an authentic update, use your web browser to independently (not through the e-mail) log in to Amazon.com and check under "Your Orders" to see if the e-mail's details match any of your order information. If the information doesn't match, then the e-mail is a scam.